

## VOPD Call 1: Nine projects starting in September 2019 – Matching experts

through  
distance-spanning  
technologies

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## VOPD Call 1:

# Nine projects starting in September 2019



	Organisaton	Country
1	The central hospital of Kanta-Häme	Finland
2	City of Reykjavik	Iceland
3	City of Akureyri (Akureyrarkaupstaður)	Iceland
4	Akureyri Hospital	Iceland
5	Steinkjer Municipality	Norway
6	Høylandet Municipality (VINA)	Norway
7	KSON, Municipal association of healthcare and social care in Norrtälje	Sweden
8&9	Primarycare district of South Lapland + 7 Municipalities (Åsele, Storuman, Dorotea, Malå, Lycksele, Vilhelmina, Sorsele)	Sweden

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Organisaton	Country	Health-care	Social service	Type of solution	Expert support organisation
The central hospital of Kanta-Häme	Finland	X		Patient management system for online patient monitoring – Apnea treatment	Health Innovation Academy (FIN)
City of Reykjavik	Iceland	X	X	Remote Home Care Centre, which allows the City to offer remote home social care and nursing	PA-Consulting (NOR)
City of Akureyri (Akureyrarkaupstaður)	Iceland		X	MEMAXI solution in support of individuals and families who need specific support and social support	H2i – Health Innovation Institute (DEN)
Akureyri Hospital	Iceland	X		Upgrade of the Icelandic national EHR (Saga) to receive prepared standardized questionnaires, via the national citizen health port (Heilsuvera), from the patients directly to their personal EHR	H2i - Health Innovation Institute (DEN)
Steinkjer Municipality	Norway	X		Implementing use of pill dispenser with remote monitoring, and the use of video to cooperate with hospitals and other parties in involved in treating the patients	PA-Consulting (NOR)

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Organisaton	Country	Health-care	Social service	Type of solution	Expert support organisation
Høylandet Municipality (VINA)	Norway	X		Vina partnership applying for increased collaboration around digital transformation of social care; develop education model, measurement of effects and risk and vulnerability and legal obstacles	PA-Consultning (NOR)
KSON, Municipal association of healthcare and social care in Norrtälje	Sweden		X	Implementing an open integration platform with one interface	RISE (Research Institutes of Sweden)
Primarycare district of South Lapland + 7 Muncipalities (Åsele, Storuman, Dorotea, Malå, Lycksele, Vilhelmina, Sorsele)	Sweden	X	X	Implementing an integration platform open for all equipment, open integration platform. (Two projects - one in primary care district and one in 7 municipalities).	Local Healthcare District of South Lapland – Region of Västerbotten

# Main findings from the projects – (examples)

- Important to have clear project vision and mission
- Clear roles & responsibilities
- Early end-user involvement
- Secure appointed project participants and resources
- Important to include all professional groups in the development work
- Technology procurement process slows the implementation process.
- There may be huge benefits from a common inventory system between municipalities.
- Exploration of new ways to collaborate is valuable when creating new service models.

# Experiences from the projects - Examples

- A better understanding of the opportunities and benefits of eHealth for leaders in the health care sector, and their responsibility in terms of driving the change in their organization.
- Create consensus between top leaders in the municipalities, politicians and leaders from health care and ICT about the expected return of investment from eHealth
  - Secure reinvestments to generate benefits also in the future.
- Visualization of the current care process helps to create mutual understanding and baseline for all the improvement needs and prioritize them.
- Patient-centric and multi-professional, modern working methods have increased understanding and respect among different professions (doctors, nurses, IT services, design, patient).
- Deeper insights to how modern technology can connect individuals and families, and services within the municipalities
- Cross organizational insights

# Reflections from VOPD project managers

All nine projects had to take a “step back” in the planned process

- All projects somehow aligned their work to the Norwegian strategy, with connected tools: “Roadmap for service innovation”
  - ✓ All nine projects identified themselves to be in phase Phase 3 or 4 - Service development/Pilot when applying the support
  - ✓ All nine projects had to “go back” to Phase 1 and 2 Anchoring/Insight during their implementation work

