

## VOPD Call 2: 12 projects starting in April 2020

(11 funded by VOPD and 1 by Estonian Government)

through  
distance-spanning  
technologies

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# VOPD Call 2: Twelve projects starting in April 2020

	Organisation	Country
1	Oulu Health	Finland
2	Odense University Hospital	Denmark
3	Rigshospitalet, Capital Region of Denmark	Denmark
4	Bornholm Hospital, Capital Region of Denmark	Denmark
5	Bornholm Hospital, Capital Region of Denmark	Denmark
6	Akureyri Hospital <sup>11</sup>	Iceland
7	City of Akureyri (Akureyrarkaupstaður)	Iceland
8	Agder - 25 Municipalities	Norway
9	Eskilstuna Municipality	Sweden
10	Tallinn Science Park Tehnopol	Estonia
11	Saaremaa Municipality	Estonia
12	<i>Võru County</i>	<i>Estonia</i>



# VOPD Call 2:

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## 11 projects starting in April 2020, funded by VOPD

Organisation	Country	Health care	Social service	Type of solution	Allocation for implementation support:	Assigned expert organisation for support:
Odense University Hospital	Denmark	X		Distance monitoring/self monitoring older medical patients - seek support for implementation	125 000 SEK	H2i – Health Innovation Institute (DEN)
The Capital Region of Denmark, Rigshospitalet	Denmark	X		Distance monitoring sleep apnea	125 000 SEK	H2i – Health Innovation Institute (DEN)
The Capital Region of Denmark, Bornholms Hospital	Denmark	X		Distance meeting (video) with patient/hospital, hospital/Copenhagen municipal	125 000 SEK	H2i – Health Innovation Institute (DEN)
The Capital Region of Denmark, Bornholms Hospital	Denmark	X		Pilot telemedicine room/room at the hospital of Bornholm connected to specialist care at Rigshospitalet	62 500 SEK	H2i – Health Innovation Institute (DEN)
City of Oulu, Health and Social Welfare	Finland	X		The purpose of the Integration Project is to provide a unified care path for clients in mental health and substance abuse services and further review the 41 presented solutions (webb and publication) for implementation	125 000 SEK	Health Innovation Academy (FIN)

# VOPD Call 2:

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## 11 projects starting in April 2020, funded by VOPD

Organisation	Country	Health care	Social service	Type of solution	Allocation for implementation support	Suggested expert consultant company
Akureyri Hospital, Department of education and science	Iceland	X		Develop use and implement Memaxi-Solution (Akureyri Municipality call 1) at Akureyri Hospital	125 000 SEK	Akureyri Hospital has been assigned to organise their own expert support
Akureyri Municipality, Akureyri nursing home (Öldrunarheimili Akureyrar/ÖA) and Akureyri welfare service	Iceland		X	Further implementation of Memaxi project, coordinate implementation with Akureyri Hospital (see case 8 above),use this case to start up "Center for welfare technology and e-health in North east Iceland"	125 000 SEK	Akureyri Municipality has been assigned to organise their own expert support
Eskilstuna Municipality + 5 additional adjacent organisations/municipalities	Sweden		X	Self monitoring and more, support for implementation and wider development for long term structured implementation strategy	125 000 SEK (Eskilstuna Municipality) + 62 500 SEK (5 organisations/municipalities)	Helseplan Consulting Group

# VOPD Call 2:

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## 11 projects starting in April 2020, funded by VOPD

Organisation	Country	Health care	Social service	Type of solution	Allocation for implementation support	Suggested expert consultant company
Agder - 25 Muncipalities	Norway		X	Multiple monitoring services, need support to follow up and develop collaboration between municipality, GP's and the Local Hospital	250 000 SEK	PA Consulting (NOR)
Tallinn Science Park Tehnopol	Estonia	X		interested in: organisational matters (how to collaborate with municipalities, organisations, end-users), technical questions (integration of services and devices, technical questions), business models (demand as well as supply, funding, sustainability), digital skills of the users, compliance with the workflows of specialists.	50 000 SEK	Matched with Oulu Health project and expert support by Health Innovation Academy (FIN)
Saaremaa Municipality, Social department	Estonia		X	Interested in the ideas and solutions how to ensure supervision and care in the best way and on the other hand reduce time on driving. We would want more knowledge which distance spanning solutions work the best instead of regular checkups and how to motivate elderly people to use them	50 000 SEK	Helseplan Consulting Group

# Main findings from the projects - examples:

- Covid-19 1: practical obstacles in projects – performing workshops etc.
- Covid-19 2: The pandemic has removed technical barriers – tech is no longer an issue
- The importance of a customer-centric model for developing services
- Decision makers insight that digital and self care options need to be acknowledged as an important part of the total service portfolio as they help reserve care capacity to those in severe need
- The importance of including all professional groups in the development work

# Experiences from the projects – examples:

- Cross organizational insights and continuous focus on cultural and organizational challenges
- Early staff involvement to ensure anchoring and added value
- Advisory support ensured progress in projects - The feedback from the projects are that the external advice help to keep focus at the project and what to achieve
- Deeper insights to how modern technology can connect individuals and families, and services within the municipalities – very important during Covid-19 pandemic
- Still challenges with data integration from devices

# Reflections from VOPD project managers

- Covid 19 has both had negative and positive impact:
  - Negative impact, sometimes difficulties to keep up pace in projects especially when not being well embedded in daily operations, no physic meetings/workshops
  - Positive impact, the extremely positive development connected to use, demand and attitude in all organizations concerning distance spanning solutions. In addition, a clear desire to implement the solutions quickly
- External support – crucial for keeping up the process and progress
- Roadmap for service innovation works very good in all countries, organizations for both regions and municipalities, healthcare and social care
  - Organisations that have received external support are embracing the Roadmap for service innovation, with the aim of future use of the guide.